

Q: What is your name? How old are you? What about your education? And where are you from? Answer these questions briefly. (General)

Q: Would you please name some of the natural attractions or historical places in Ardabil province?

Sarein; city of magical springs / Fandoqlou Forest / Neor Lake
Oltan Castle in Parsabad / Shorabil Lake in Ardabil / Suspended bridges in Meshkin Shahr

Q: What is your motivation to take part in this course?

Establishing a travel and tourism agency is one of my motivations. **(Management)**
I love nature. That's very important for me to visit so many beautiful parts of the nature.
I have a strong motivation. **(Natural Tour Guide)**
Now, I can take people to visit the nature as well as the jungles, mountains and Sahara.
I can take people to visit various cities, countries.
Visiting beautiful places as well as historical and natural site **(Tour Guide)**
Going to foreign countries can be exciting, etc.

Q: Are you interested in the Tourism field ? Why?

Q: What do you hope to accomplish in your career as a Tour Manager?

Q: How much do you value creating a good connection with your customers?

Q: Why do you want this job? What makes you want to be a Tour Manager?

Q: What are the main responsibilities of the technical managers? Name three of them:

Active presence in the office - Activities in the field of planning various tours (domestic, foreign and incoming), Pricing, organizing - Coordinating, as well as leading and supervising the operation of counters And how tours are performed- All these are among the duties of the Agency's technical director.

Q: What about the characteristics of the technical managers?

Name three of them: The technical manager must be up to date.
Ask questions. Be an expert. Touch the changes. Have flexibility.

Q: Could you provide us with an account of your journey to Ardabil, starting from the moment you reach the airport with fellow travelers from various nations, all the way until evening?

07:15 Depart from Tehran Airport for Ardabil. - 08:30 arrive at Ardabil International airport

09:00 Check in at Ardabil Hotel - 13:00 Lunch at Ardabil Resturant.

16:00 visiting five Safavid bridges - 18:00 Leisure time and relaxation - explore area around hotel

Q: What is the process for reserving a room or making a booking at a hotel?

- Double room = room with a double bed (for two people)
- twin room = room with two bed
- single room = room with one bed (for one person)
- suite = more than one room (e.g. bedroom and living room]
- cot = a bed for a baby

Q: What are main responsibilities of tourist guide?

The tour guide travels with the group.
He / she provides them with the information
Having good public relations.
And establishing a close and respectful relationship
Having a high responsibility

Q: What about characteristics of the tourist guide?

Knowledge of the Tour Area.
Ability to Communicate Effectively.
Charismatic Personality.
Flexibility.

Q: Please explain one of the natural attractions or historical places?

Here is an example:

Sarein, a city in Ardebil province, Iran is one of the most beautiful Iranian cities with pristine nature and pure climate.
This city lies at the foot of Sabalan Mountains.
It is a natural spa region with numerous hot mineral springs.

Q: A tour guide should know the following things?

- Be aware of geological conditions.
- Be aware of local accommodation and restaurant facilities.
- Knowledge about the history, place of the local hospital, and police station address for an emergency.

Q: What is your definition of the tourism industry? Explain why?

-Tourism helps our economy it promotes our culture and creates jobs.

Q: Imagine that I am a visitor to your country. What advice would you give me?

Visiting Safi-od Din Mausoleum, Shahryar's tomb, Ardabil restored bridges or Safavid bridges. Sabalan Mountain, Parsabad Oltan Castle, Meshkin Shahr Suspended Bridge, Sarein with its mineral springs etc.

I hope you do well in your interviews for the technical manager and tour leader positions.

Best Regards, Saeed Mojarradi

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